

A lot goes on behind the scenes of any business, and this includes small local ones you would find in Powell. We set out to explore how a small business in Powell, Wyoming handles its operations, specifically Café 3zero7. Operations management is the science of ensuring that goods and services are created and delivered successfully. This includes the design of goods, services, and the processes that create them. Our presentation will summarize these aspects of Café 3zero7's business and show how a small business operates in a rural setting to hopefully inspire others to do the same. We conducted interviews with the owners of the business as well as used our own personal research on any competitors or suppliers the business may interact with. What we found is that there is a lot that goes into making sure the operations of a small business move smoothly, including customer relations, inventory management, and financial transactions. Hopefully our presentation will encourage others to dip their toes into entrepreneurship in a small town, as well as educate our community on how a business operates behind the scenes.