



INSTITUTIONAL TRANSFORMATION

Advisory Committee



AGENDA

- Welcome and Introductions
- Overview of the Transformation Process
- Advisory Committee Role
- Core Models (Strategic Options)
- Next Steps

OVERVIEW OF INSTITUTIONAL TRANSFORMATION PROCESS



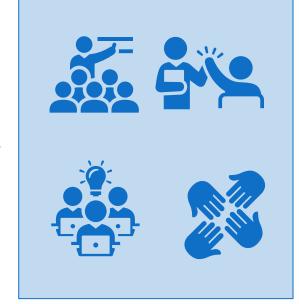
WHAT IS INSTITUTIONAL TRANSFORMATION?

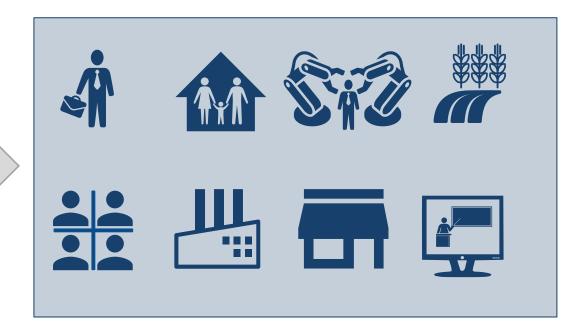
Northwest College...

Leveraging its unique capabilities and reimagining its offerings...

To position itself as an attractive option in the student marketplace and grow toward financial self-sufficiency.









PHASE 1 & 2 IDENTIFIES MARKET OPPORTUNITIES







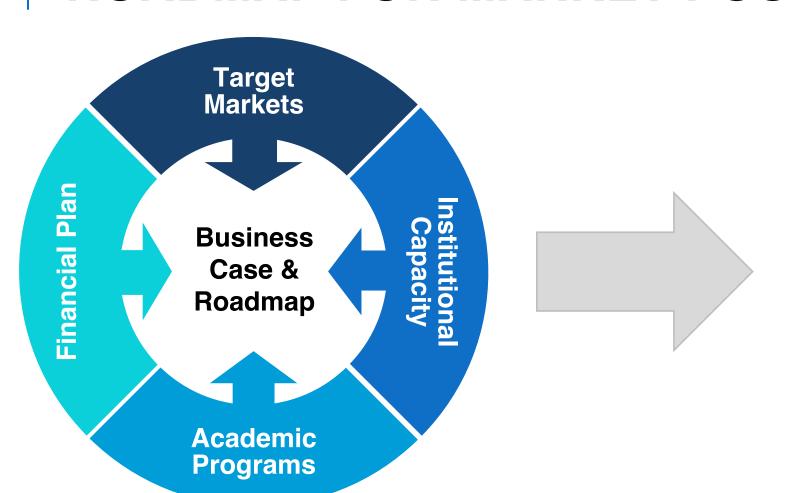


Market Opportunity & Positioning

The collective visioning and scanning phases will clarify what NWC's market opportunities are and how to position NWC in the external market.



PHASE 3 BUILDS COLLABORATIVE ROADMAP FOR MARKET POSITIONING



Align College's
Value Proposition &
Offerings with Target
Markets through
Recruitment,
Branding &
Marketing



FUTURE SUMMIT IMPACT STATEMENTS TOP 5 THEMES



21% of votes

21% of votes

17% of votes of votes

Renaming and Rebranding Northwest College

The College's unique geographical locations provides an opportunities to differentiate it from other Colleges making it a destination for in-state and out-of-state students.

Redesigning College's curring academic provides and package ways that acceptance in the college's curring academic provides and package ways that acceptance in the college's curring academic provides and package ways that acceptance in the college's curring academic provides an opportunities academic provides and other college's curring academic provides an opportunities academic provides and other college's curring academic provides and other colleges making it academic provides academic p

Academic Program & Delivery Redesign

Redesigning Northwest College's curriculum and academic programs to align with labor market demands, create flexible pathways for students, and package them in ways that accelerate students entry into the workforce.

Workforce & Community Partnerships

Engaging employers & community partners to leverage resources, support learning, and increase enrollment. Building partnerships with the hospitality, renewable energy, and remote work industries are key opportunities.

Experiential & Applied Learning

Integrating experiential & applied learning fully into the NWC curriculum while also using regional assets to host field research and study for NWC students and students enrolled elsewhere.

Awareness & Community Engagement

Telling the story of the College's unique position can help create an identity that attracts students outside the service area while engaging the community can deepen NWC's enrollment footprint.



INSTITUTIONAL TRANSFORMATION TIMELINE

Phase 3 **Transformation** Plan







Phase 2 External & Internal Scanning

Action plan for transformation

and implementable roadmap

Risk assessment for transformation plan and mitigation strategies

Assemble collective learning into an actionable

- Schedule and timeline for action plans
- Investment and resource allocation strategy
- Marketing and recruiting approach
- Recommended academic programs/delivery models to target

Gathering ideas and hear feedback about ways the College can reposition itself

- SWOT Survey
- Focus group sessions
- **Future Summit**
- Working sessions
- Development of 3-4 core idea models for the College

Scan the external & internal environment to test core idea options and ways to position NWC

- Prospective and current student surveys
- Community and alumni surveys
- Interviews and focus groups
- External and internal data analysis
- Check-in meetings with administrators, staff, and faculty on information gathered and collected

Jul. 2020 – Oct. 2020

Nov. 2020 – Apr. 2021

Apr. 2021 – Jun. 2021

ADVISORY COMMITTEE MEETINGS



ADVISORY COMMITTEE ROLE

- Partner with CampusWorks to analyze and strategize about Northwest's Strategic Position
- Offer feedback, insights, and guidance on data that is presented and offered through the Advisory Committee
- Offer sponsorship and support for this process
- Serve as an ambassador and champion for the transformation process

CORE IDEA MODELS



CORE IDEA MODEL OPTIONS NORTHWEST COLLEGE



Destination Model

Provide a distinctive learning experience for those seeking to enjoy, work and live in the Yellowstone ecosystem.



Workforce Hub Model

Serve as an engine and agenda-setter for regional talent development and growth through strategic alliances and coalitions.



Pathways Model

Provide a flexible and engaging education pathway accessible at every stage of life.



Distinctive Program Model

Serve as a source of authority and reputation leader in targeted programs or learning practices.



DESTINATION MODEL

Focal Point: Provide a distinctive learning experience for those seeking to enjoy, work, and live in the Yellowstone ecosystem



Possible Enrollment Markets

- Segmentation/Market Positioning:
 Niche markets with specific interests
- Potential Audiences & Goals:
 - High school, college, and medical school students taking a gap year
 - Out-of-state outdoor adventurers (traditional students, etc.)
 - Travel learners (retirees and hobby learners)
 - International students

Program & Curricular Framework

- Impact on Program Development: Limited to new programs, targeted existing programs, and some course redesign
- Curricular Focus: Emphasis on integrating destination themes, immersion, and experiential learning into curriculum
- Credential Scaffolding: Degrees, certificates, & experiences (no credential sought)
- Delivery Modes: Campus, off-site destinations, online/blended learning, low-residency online programs



Key Advantages to Leverage

- Tangibles
 - Distance from Yellowstone & other natural features
 - Excess residential capacity
 - Presence of cultural, tourism, & hospitality partners
- Intangibles
 - Existing faculty experience
 - Existing student programming centered on the Yellowstone experience



PATHWAYS MODEL

Focal Point: Provide a flexible, engaging education pathway accessible at every stage of life







Possible Enrollment Markets

Segmentation/Market Positioning: Broad market positioning to traditional and adult students

Potential Goals & Audiences:

- Workers who are considering changing their career
- Workers who are considering upgrading their pay or performance
- Prospective students with limited access to physical campuses
- Prospective/current remote workers

Program & Curricular Framework

- Impact on Program Development: Universal, but limited redesign
- Program Development: Unbundling content into shorter iterations and flexible sequencing of gen. ed. & discipline specific courses
- Curricular Focus: Emphasis on iterative development
- Delivery Modes: Blended/online learning
- Credentialing Scaffold: Vertical and horizontal stackable credentials; micro-credentials and smaller learning units than credit hours

Key Advantages to Leverage

Tangibles

- NWC online enrollment growth
- NC-SARA approval for out-ofstate distance learning
- Career counseling staff and strength in student success
- Low tuition pricing & ability to create flexible payment options

Intangibles

- Strong network of successful & committed alumni volunteers
- Strong focus on student life, success, & belonging

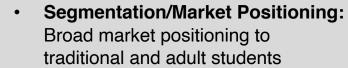


WORKFORCE HUB MODEL

Focal Point: Serve as an engine and agenda-setter for regional talent development and growth



Possible Enrollment Markets Progr

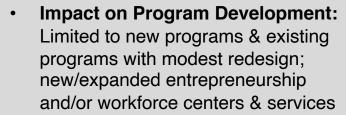


Potential Goals:

- Accelerate ability to earn a living/family-sustaining wage
- Employers and small businesses with upskilling and training needs
- Job training and unemployment centers



Program & Curricular Framework



- Curricular Focus: Emphasis on skill accumulation and verification
- Credential Scaffolding: Stackable credentials (vertical/horizontal); pathways from non-credit to credit degree offerings
- Delivery Modes: Online, satellite, business/organization training sites



Key Advantages to Leverage

Tangibles

- Increase in workforce certificates/credentials
- Expanded non-credit, online offerings at NWC's CTL
- Existing satellite locations
- Guided pathway program mapping

Intangibles

- Community support for strong workforce partnerships
- WY's workforce & educational attainment policies



DISTINCTIVE PROGRAM MODEL

Focal Point: To be a source of authority & reputation leader in targeted programs or learning practices







Possible Enrollment Markets

Segmentation/Market Positioning: Broad market for traditional students and niche markets (based on design of distinctive program)

Potential Audiences & Goals:

- Niche markets seeking specialized academic degree (specialized academic program)
- Academically undecided students (gen. ed. redesign)
- Prospects seeking strong residential programs (traditional & international students)

Program & Curricular Framework

- Either universal redesign in general ed curriculum or limited impact on new/existing target programs
- Curricular Focus: General ed course redesign, niche specialization in academic program, or interdisciplinary program for hybrid careers
- Credential Scaffolding: Degrees, certificates
- **Delivery Modes:** Campus-based, blended/hybrid online learning,

Key Advantages to Leverage

Tangibles

- Reputation for strong transfer programs and student success (e.g., peer mentoring, FYE, corequisite remediation)
- Existing programs with unique characteristics
- Teaching & Learning Center

Intangibles

- Strategic commitment to program innovation
- Faculty experience in curricular
 & program redesign

NEXT STEPS



NEXT STEPS

- Follow-up question from today's conversation: What will it take for the College to offer collective leadership in setting the agenda for workforce development in the area?
- Review Initial Data in the Coming Weeks
- CampusWorks will be conducting the following data gathering pieces:
- Interviews
- Business/Community Needs Assessment
- Prospective/Current Student Survey Data
- Student Focus Groups